



**IUMW  
BUSINESS  
SCHOOL**

*Business School for the Professions*



**INTERNATIONAL  
UNIVERSITY OF  
MALAYA-WALES**



# Project Management

*This program is intended to create an understanding of work planning and control, and a systematic approach to planning and executing work within an organization to meet customer requirements and operating limitations.*

## LEARNING OUTCOMES

- Take steps to acquire the skills and knowledge of a project managers
- Engage in the road mapping and tools of project management
- Measure the success of their projects on Cost, Time & Scope
- Engage their project teams with project management tools
- Excel in project resource planning and scheduling

## TRAINER

**Thomas Lai**, Principal Consultant, has more than 25 years' experience in facilitating courses anchored on Customer Engagement, Transactional Analysis, EQ, Lie and Deception and Motivational Interviewing.



He has designed engagement surveys, mystery shopping and call audits and conducted various leadership courses, including coaching and mentoring.

Formerly a HRD specialist with Globe Silk Store, he has also worked with a Singapore consulting firm as their country manager. He was a training manager with OSK Investment Bank.

Thomas has lectured and tutored locally on Managing Projects for Software Design and Implementation with the University Of Portsmouth, UK. Thomas, a certified EQ and Process Communication Model® trainer with 6 Seconds Network and Taibi Kahler Associates, USA respectively, has an MBA in TQM. He is also trained in Facial Action Coding System and in Motivational Interviewing (a counseling communication program).

In 2016, Thomas was awarded by the Institute of Adult Learning, Singapore, the Advanced Certificate in Training and Assessment (ACTA).

## DATE & LOCATION



**17 & 18 FEB 2020 (2 Days Training)**



**Seri Pacific Hotel, Jalan Putra, 50746 Kuala Lumpur**

## FEE INFORMATION



**RM 1500**



**HRDF Claimable**



## GET IN TOUCH

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